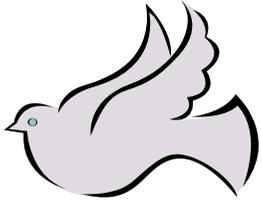


Information for Cemetery Users



You may have been recently bereaved and, understandably, may wish to commemorate your loved one by placing a Memorial in the Cemetery. To avoid unnecessary stress or suffering on your part there are a number of points that you need to know in relation to this which have been outlined below.

What types of Memorials are authorised?

If you wish to place a Memorial of any description on a grave, the law states you must have the Right of Burial Certificate or the owner's permission and it has to be approved by the Council to whom a fee is payable. It is therefore essential that you contact the Council prior to placing the Memorial; otherwise the Council has the right to remove it without informing you.

Within the designated Lawn Sections of the Cemetery there is a height restriction of 3 feet (900mm) and a width restriction of 2 feet (600mm). For the Cremated Remains Lawn Sections the height and width restriction is 2 feet (600m).

No memorials of any type are allowed in the Natural Burial Area.

No kerbs, railing surrounds, shrubs or trees are allowed in the Lawn Sections as these may cause damage to maintenance

equipment or potential injury to operatives or other visitors to the Cemetery.

What liabilities do I have as a Memorial owner?

As the owner of the Memorial, it is your responsibility to keep it in a safe and orderly manner. It is essential, therefore, that you take out insurance cover for your Memorial which will protect you in the event it becomes damaged or is vandalised. Memorial Masons include this in their fees but remember to renew it.

The Council continually undertakes an inspection process. This is for Health & Safety reasons as unstable Memorials can cause serious or even fatal injuries to Cemetery users. As such, all Memorials will be subjected to a stability test. It is important that owners inform the Council of a change of address as otherwise their Memorial may be laid flat or even removed if found to be unsafe. Without a current address the Council would be unable to contact you regarding any necessary action to be taken.

What can you expect from the Mason you employ?

All owners must use the services of a Monumental Mason when installing a memorial. The Council operates a Registration Scheme for all Monumental Masons who work within its Cemeteries. This is to ensure that they all work to agreed standards and conduct themselves in a professional manner when dealing with their customers and the Council. A list of all Monumental Masons included in the Registration Scheme can be provided if you

require it, or you can contact the Council to ensure that the Mason you have selected is approved.

You do not have to use the Monumental Mason recommended by your Funeral Director. It may be advantageous to obtain quotations from a number of different companies. Looking around Cemeteries may give you ideas as most Masons discreetly inscribe the Memorials they install with their company name (this is usually found on the base).

Many Monumental Masons are members of NAMM, The National Association of Monumental Masons, or BRAMM, The British Register of Accredited Memorial Masons, who have their own Code of Ethics, Business and Working Practice. The Council recognises their standards as part of its own Registration Scheme.

Remember to obtain your 'Certificate of Compliance' from the Monumental Mason you appoint; this is a guarantee of workmanship for the lifetime of the Memorial.

Are there any other issues?

It is generally recommended that you wait at least six months after the funeral (one month for Cremated Remains Section) before installing a Memorial to allow settlement of the ground. It is permitted to mark the grave earlier with a temporary wooden cross but this must be left in place no longer than for 9 months. Some Funeral Directors undertake this on your behalf as part of their service.

Any repairs to Memorials should only be carried out by authorised persons.

If in any doubt check with the Council.